

1 BURSOR & FISHER, P.A.
2 L. Timothy Fisher (State Bar No. 191626)
3 Sarah N. Westcot (State Bar No. 264916)
4 1990 North California Blvd., Suite 940
5 Walnut Creek, CA 94596
6 Telephone: (925) 300-4455
7 Facsimile: (925) 407-2700
8 E-Mail: ltfisher@bursor.com
9 swestcot@bursor.com

6 BURSOR & FISHER, P.A.
7 Scott A. Bursor (State Bar No. 276006)
8 369 Lexington Avenue, 10th Floor
9 New York, NY 10017
10 Telephone: (212) 989-9113
11 Facsimile: (212) 989-9163
12 E-Mail: scott@bursor.com

10 BRAMSON, PLUTZIK, MAHLER & BIRKHAEUSER, LLP
11 Alan R. Plutzik (State Bar No. 077785)
12 2125 Oak Grove Road, Suite 120
13 Walnut Creek, CA 94598
14 Telephone: (925) 945-0200
15 Facsimile: (925) 945-8792
16 E-Mails: aplutzik@bramsonplutzik.com

17
18 UNITED STATES DISTRICT COURT
19
20 NORTHERN DISTRICT OF CALIFORNIA

21 FACEBOOK, INC.,

22 Plaintiff,

23 -against-

24 POWER VENTURES, INC. d/b/a POWER.COM, a
25 California corporation; POWER VENTURES, INC.
a Cayman Island Corporation, STEVE VACHANI,
an individual; DOE 1, d/b/a POWER.COM, an
individual and/or business entity of unknown nature;
DOES 2 through 25, inclusive, individuals and/or
business entities of unknown nature,

26 Defendants.

27 Case No. 5:08-CV-05780 JW

28 **DEFENDANTS' MEMORANDUM
OF POINTS AND AUTHORITIES IN
OPPOSITION TO FACEBOOK'S
MOTION FOR PARTIAL
SUMMARY JUDGMENT ON
COUNT 1 (CAN-SPAM ACT, 15
U.S.C § 7704)**

Date: January 23, 2012
Time: 9:00 a.m.
Courtroom 9 – 19th Floor
Chief Judge James Ware

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TABLE OF CONTENTS

PAGE(S)

I.	INTRODUCTION.....	1
II.	FACTUAL BACKGROUND	2
III.	THE RULE 56 SUMMARY JUDGMENT STANDARD.....	3
IV.	THE CAN-SPAM ACT.....	4
V.	THE COURT SHOULD DENY FACEBOOK'S MOTION FOR SUMMARY JUDGMENT ON ITS CAN-SPAM ACT CLAIM.....	5
	A. Defendants Did Not "Initiate" Any Of The Email Messages.....	5
	B. Power Did Not Procure Anyone To Send The Email Messages	11
	C. The Email Messages Did Not Contain Materially False Or Misleading Headers	11
	D. Facebook Was Not "Adversely Affected By" The Email Messages	14
	E. Trebling of Damages Is Inappropriate.....	16
VI.	CONCLUSION	17

1 **TABLE OF AUTHORITIES**2 **PAGE(S)**3 **CASES**

4	<i>ASIS Internet Servs. v. Azoogle.com, Inc.</i> , 357 Fed.Appx. 112 (9th Cir. 2009)	15
5	<i>Eastman Kodak Co. v. Image Technical Services, Inc.</i> , 504 U.S. 451 (1992)	4
6	<i>Fonteno v. Upjohn</i> , 780 F.2d 1190 (5th Cir. 1986)	4
7	<i>Gordon v. Virtumundo, Inc.</i> , 575 F.3d 1040 (9th Cir. 2009)	2, 5, 14, 15
8	<i>Neely v. St. Paul Fire and Marine Insur. Co.</i> , 584 F.2d 341 (9th Cir. 1978)	12
9	<i>Nelson v. City of Davis</i> , 571 F.3d 924 (9th Cir. 2009)	4
10	<i>Nissan Fire & Marine Ins. Co. v. Fritz</i> , 210 F.3d 1099 (9th Cir. 2000)	3, 4
11	<i>T. W. Electrical Services, Inc. v. Pacific Electrical Contractors Ass'n</i> , 809 F.2d 626 (9th Cir. 1987)	4
12	<i>U.S. v. Diebold</i> , 369 U.S. 654 (1962)	4
13	<i>United States v. Perry</i> , 431 F.2d 1020 (9th Cir. 1970)	4

14 **STATUTES**

15	15 U.S.C. § 7702(a)(9)	10
16	15 U.S.C. § 7704	Passim
17	15 U.S.C. § 7704(a)(1)	5
18	15 U.S.C. § 7706(g)(1)	5
19	Fed. R. Civ. P. 56(c)	3

20 **TREATISE**

21	10A Charles Alan Wright, Arthur R. Miller and Mary Kay Kane, <i>Federal Practice and Procedure</i> § 2727 (3d ed. 1998)	4
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1 Defendants Power Ventures, Inc. (“Power”) and Steve Vachani respectfully submit this
 2 memorandum of points and authorities in opposition to Facebook’s Motion for Partial Summary
 3 Judgment on Count 1 (CAN-SPAM Act, 15 U.S.C § 7704).

4 **I. INTRODUCTION**

5 Facebook moves for summary judgment on its claim under the CAN-SPAM Act, but
 6 Facebook’s motion is built on a foundation of sand. Facebook’s entire motion is premised on the
 7 false claim that defendants “sent at least 60,627 messages to Facebook users.” Facebook’s Motion
 8 at 1. The truth is that Power did not send a single one of those messages. Declaration of Steve
 9 Vachani at ¶ 18. Facebook sent all of those messages. *Id.* The messages came from Facebook’s
 10 servers and identify Facebook as the party who sent the email. *Id.* The messages included a
 11 closing signature from “The Facebook Team.” *Id.* The return address is Facebook’s address. *Id.*

12 The email messages also do not include any false or misleading headers. The messages
 13 correctly stated that they were initiated by Facebook. Indeed, Facebook’s in-house counsel Craig
 14 Clark admitted at his deposition that the “from” line and other contents of the emails were
 15 “automatically generated by Facebook’s computers.” *See* Clark Dep. at 68:10-69:25, Fisher Decl.
 16 Exh. A (“That ‘from’ line was automatically generated by Facebook’s computers. . . .”); *id.* at
 17 87:12-88:4 (“‘Thanks, The Facebook Team’ is appended to the email by Facebook itself”); *see also*
 18 Vachani Decl. ¶ 18 (“Facebook appends that very same text to every e-mail communication it
 19 sends after an event is created.”). Power had no control over the content of the messages. Vachani
 20 Decl. at ¶ 20. Tellingly, Facebook has failed to identify even a single person who was in any way
 21 misled by any of the email messages. *Id.* at ¶ 21.

22 Finally, Facebook fails to demonstrate how it has been “adversely affected” in any way by
 23 the messages. At his deposition, Mr. Clark admitted that Facebook was not harmed by anything
 24 Power did. *See* Clark Dep. at 116:14-18, Fisher Decl. Exh. A (“Q: Can you identify anything that
 25 Power did that caused Facebook to lose money? . . . A. I can’t answer that.”); *see also id.* at
 26 117:18-25 (“Q. Are you aware of any document concerning any injury that Facebook suffered as a
 27

1 result of the events described in the First Amended Complaint? Just the existence of a document.
 2 A. I don't know. Q. As you sit here today, you couldn't identify any document that would relate to
 3 that? A. No, I don't believe I can."). In its motion, Facebook devises some vague and
 4 immeasurable "harms" that it supposedly suffered but fails to demonstrate that those "harms" are
 5 even redressable under the CAN-SPAM Act. *See Gordon v. Virtumundo, Inc.*, 575 F.3d 1040,
 6 1053-54 (9th Cir. 2009) (holding that a plaintiff in a CAN-SPAM case must prove more than
 7 "ordinary inconveniences" or "the mere annoyance of spam and greater than the negligible burdens
 8 typically borne" by an ISP in the "ordinary course of business.").

9 Facebook's motion is long on accusations and bluster, but short on undisputed facts. The
 10 Court should deny Facebook's motion for summary judgment on its CAN-SPAM Act claim.

11 **II. FACTUAL BACKGROUND**

12 Beginning in 2006, defendant Power operated a website known as Power.com, which
 13 allowed users to access various social networking websites (e.g. MySpace and Orkut) in one place.
 14 Declaration of Steve Vachani at ¶ 2. Specifically, Power created a browser that allowed users to
 15 login and access all of their various social networking accounts at once. *Id.* at ¶ 3. Users could
 16 update their photos, messages, music, and videos, and these updates would be portable across
 17 various social networking sites. *Id.* For approximately two months from December 2008 through
 18 January 2009, Power offered Facebook users the ability to connect to Facebook through Power's
 19 browser. *Id.* at ¶ 4.

20 Power ran a contest during this time to promote the launch of its Facebook support (the
 21 "Launch Promotion"). *Id.* at ¶ 5. The Launch Promotion offered \$100 to the first 100 people who
 22 referred 100 new Power.com users. *Id.* To participate, Power users would see a button on the
 23 Power.com website stating, "First 100 people who bring 100 new friends to Power.com win \$100.
 24 Join now!" *Id.* at ¶ 6. There was a checkbox that said, "Share with friends through events." *Id.*
 25 Power users were then presented with the options "Yes, I do!" or "No, thanks." *Id.* If the box
 26 authorizing the event was checked and Power users clicked "Yes, I do!" the user's friends were
 27

1 then invited to attend the launch promotion event. *Id.* at ¶ 7. If a Power user chose not to
 2 participate, he or she had four opportunities to decline: by ignoring the Launch Promotion notice,
 3 by unchecking the box authorizing the creation of a Facebook event, by clicking “No, thanks,” or
 4 by clicking the “X” in the corner of the Launch Promotion to close the offer. *Id.* at ¶ 8. If a
 5 Facebook user authorized PowerScript to create the event, Facebook then automatically sent an
 6 email notification to everyone who was invited to the Launch Promotion event, which Facebook
 7 does whenever a Facebook user is invited to an event. *Id.* at ¶ 9.

8 In late December 2008, Facebook attempted to prevent Power’s users from accessing
 9 Facebook through Power.com by blocking one IP (“Internet Protocol”) address utilized by Power.¹
 10 *Id.* at ¶ 10. This IP block was ineffective because Facebook blocked only one outdated IP address
 11 Power had used, and did not block other IPs that Power was using in the normal course of business.
 12 *Id.* at ¶ 11. After it became aware of the attempted IP blocking, Power undertook efforts to
 13 implement Facebook Connect² as Facebook had requested. *Id.* at ¶ 12. Negotiations between
 14 Power and Facebook over the implementation of Facebook Connect broke down, and Power
 15 voluntarily shut down its Facebook integration completely in early 2009. *Id.* at ¶ 13.

16 Power never made any additional attempts to connect to Facebook in any way. *Id.* at ¶ 14.
 17 Power shut down the Power.com website in April, 2011. *Id.* at ¶ 15.

18 **III. THE RULE 56 SUMMARY JUDGMENT STANDARD**

19 Summary judgment is appropriate where “there is no issue as to any material fact” and “the
 20 moving party is entitled to judgment as a matter of law.” Fed. R. Civ. P. 56(c). The moving party
 21 “has both the initial burden of production and the ultimate burden of persuasion on a motion for
 22 summary judgment.” *Nissan Fire & Marine Ins. Co. v. Fritz*, 210 F.3d 1099, 1102 (9th Cir. 2000)

23
 24 ¹ An IP address is simply a numeric label that is assigned to devices participating in a
 25 computer network, including web servers and other types of computers. Vachani Decl. at ¶ 10.
 26 For example, the IP address for the Facebook.com web server is 66.220.149.11 as of November 26,
 27 2011. *Id.*

28 ² Facebook Connect is a platform designed by Facebook that allows third party websites to
 29 connect to Facebook. Vachani Decl. at ¶ 12.

1 (citing 10A Charles Alan Wright, Arthur R. Miller and Mary Kay Kane, *Federal Practice and*
 2 *Procedure* § 2727 (3d ed. 1998)).

3 To meet its burden of production, Facebook must produce evidence of every factual
 4 element of its claim and must also demonstrate that there is no genuine issue as to any of those
 5 facts. *See Fonteno v. Upjohn*, 780 F.2d 1190, 1194 (5th Cir. 1986) (holding when a plaintiff
 6 moves for summary judgment on an issue upon which he bears the burden of proof, “he must
 7 establish beyond peradventure all of the essential elements of the claim to warrant judgment in his
 8 favor”). The court must accept all of the nonmoving party’s direct evidence as true. *Eastman*
 9 *Kodak Co. v. Image Technical Services, Inc.*, 504 U.S. 451, 457, 112 S.Ct. 2072, 2077 (1992). The
 10 “district court has the responsibility to construe all facts in the light most favorable to the non-
 11 moving party.” *Nelson v. City of Davis*, 571 F.3d 924, 928 (9th Cir. 2009). All ambiguities or
 12 questions of credibility are to be resolved against the moving party. *U.S. v. Diebold*, 369 U.S. 654
 13 (1962). “[I]f a rational trier of fact might resolve the issue in favor of the nonmoving party,
 14 summary judgment must be denied.” *T. W. Electrical Services, Inc. v. Pacific Electrical*
 15 *Contractors Ass’n*, 809 F.2d 626, 631 (9th Cir. 1987). Even where the underlying facts are
 16 undisputed, “[s]ummary judgment should not be granted where contradictory inferences may be
 17 drawn from undisputed evidentiary facts.” *United States v. Perry*, 431 F.2d 1020, 1022 (9th Cir.
 18 1970).

19 “If a moving party fails to carry its initial burden of production, the nonmoving party has no
 20 obligation to produce anything . . . [and] may defeat the motion for summary judgment without
 21 producing anything.” *Nissan Fire*, 210 F.3d at 1102. If, however, a moving party carries its
 22 burden of production, the nonmoving party must produce evidence to support its claim or defense.
 23 *Id.*

24 **IV. THE CAN-SPAM ACT**

25 Facebook seeks summary adjudication of its claim under the CAN-SPAM Act, which was
 26 enacted in response to mounting concerns associated with the rapid growth of spam emails.
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1 *Gordon v. Virtumundo, Inc.*, 575 F.3d 1040, 1047 (9th Cir. 2009). The Act does not prohibit spam
 2 outright, but rather provides a code of conduct to regulate commercial email messaging practices.
 3 *Id.* at 1047-48. It prohibits practices such as transmitting messages with “deceptive subject
 4 headings” or “header information that is materially false or materially misleading.” *Id.* at 1048.
 5 The Act also imposes requirements regarding the content, format, and labeling of email messages.
 6 *Id.* Each one of the substantive prohibitions of the CAN-SPAM Act makes it unlawful to “initiate”
 7 the transmission of prohibited commercial electronic mail messages. *See, e.g.*, 15 U.S.C.
 8 § 7704(a)(1) (“It is unlawful for any person to initiate the transmission . . . of a commercial
 9 electronic mail message . . . that contains . . . header information that is materially false or
 10 materially misleading.”). Congress provided a “limited private right of action” for any “provider of
 11 Internet access service adversely affected” by a violation of the Act. 15 U.S.C. § 7706(g)(1); *see*
 12 also *Gordon*, 575 F.3d at 1048.

13 **V. THE COURT SHOULD DENY FACEBOOK’S MOTION FOR SUMMARY
 14 JUDGMENT ON ITS CAN-SPAM ACT CLAIM**

15 **A. Defendants Did Not “Initiate” Any Of The Email Messages**

16 Facebook argues that defendants violated the Act because they supposedly “initiated at least
 17 60,627 messages that contained materially misleading header information and failed to disclose
 18 that defendants had paid for their initiation.” Facebook’s Motion at 12. But neither Power nor
 19 Vachani initiated any of the 60,627 messages referenced in Facebook’s motion. In fact, Facebook
 20 initiated each and every one of those messages.

21 The messages at issue were disseminated as part of Facebook’s “event creation” process.
 22 *Id.* (Facebook’s acknowledgement that all of the messages were “Event-related messages”).
 23 Facebook allows its users to create “events” and invite their friends to attend. Vachani Decl. at ¶
 24 16. Here is how the “event creation” process works. First, a Facebook user creates the event using
 25 this screen:

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Facebook | Create an Event - Windows Internet Explorer
 http://www.facebook.com/home.php?ref=home#/editevent.php
 Facebook | Create an Event
 facebook Home Profile Friends Inbox 5 Settings Logout Search
 Create an Event
 Step 1: Event Info
 Event Name: (required) New Event created 24/04/2009
 Tagline: eg: "One night only" or "Because she'll only turn 21 once..."
 Host: (required) Internet
 Event Type: (required) Party Cocktail Party
 Description:
 Start Time: April 24 at 10:00 pm
 End Time: April 25 at 1:00 am
 Location: (required)
 Street:
 City/Town:
 Phone:
 Email:
 Create Event Cancel

Advertise
 Moeda Transacão Online
 easy forex[®]
 Uma pequena mudança na taxa do dólar pode ser uma grande oportunidade para s. Aproveite já a oportunidade.
 What are you waiting for?
 Anything's Possible. Keep Thinking.
 INVENTNOW,ORG

Id. at ¶ 17. Second, the Facebook user selects which friends should be invited to the event using this screen:

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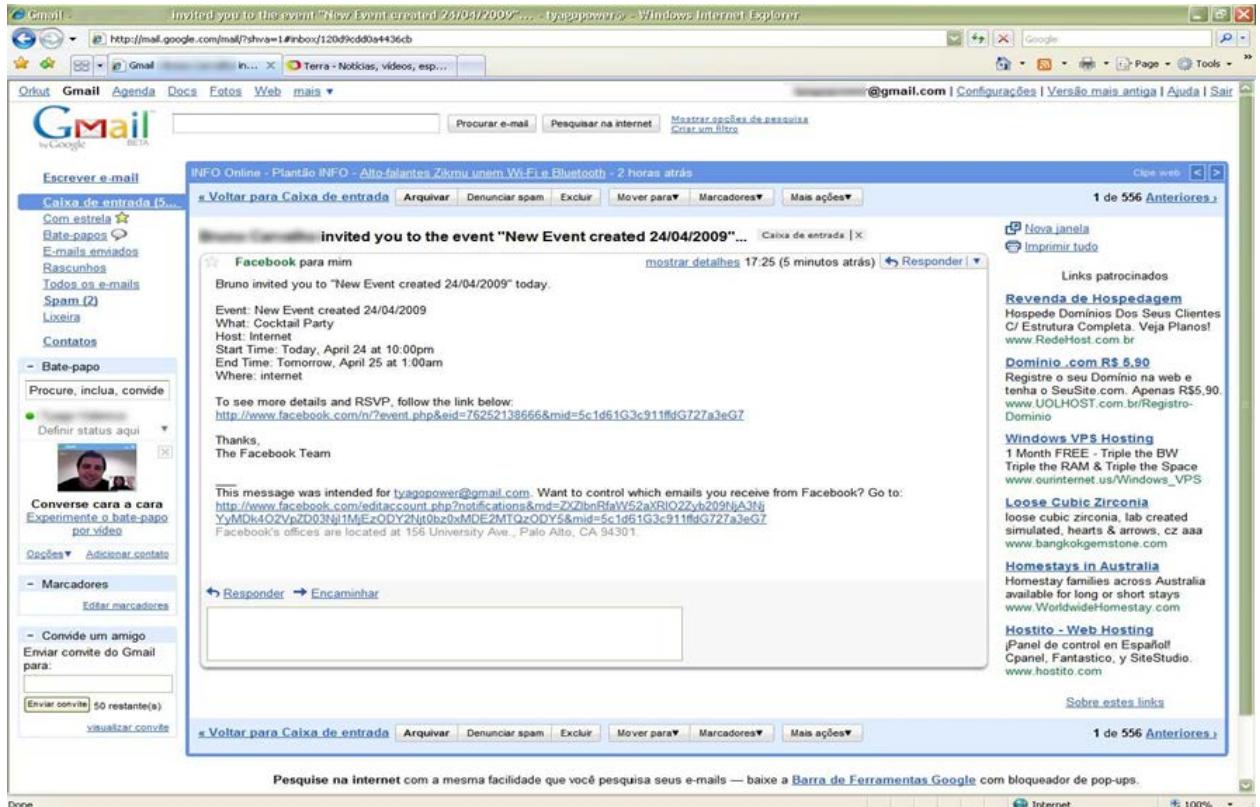
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Facebook | Invite people to New Event created 24/04/2009 - Windows Internet Explorer
 http://www.facebook.com/editevent.php?pictureId=76252130666&createdByNew&n=1#/editevent.php?guestsByNew&n=2&id=76252130666
 Facebook | Invite people to New Event created 24/04/2009
 facebook Home Profile Friends Inbox 5 Settings Logout Search
 Step 1: Event Info Step 2: Customize Step 3: Invite Guests Finish and View
 Invite Friends
 Select friends to invite by clicking on their picture below
 Find Friends Start Typing a Friend's Name
 Filter Friends All Selected (3)
 Brazil Brazil
 Invite People via Email Insert Email Address
 Done

Advertise
 Quer Ganhar Dinheiro ?
 10 Reais
 Ganhe dinheiro respondendo a pesquisas online. Cadastro gratis!
 What are you waiting for?
 Anything's Possible. Keep Thinking.
 INVENTNOW,ORG

1 *Id.* Third, after the user has created the event and selected which friends to invite, Facebook sends
 2 the invitations by email:



16 *Id.*

17 The emails Facebook is complaining about were sent by Facebook. *Id.*; *see also* Pollock
 18 Dep. at 107:3-21, Exh. B to the Fisher Decl. (“I’m aware that there was a discussion over the
 19 origination of the invites. But my understanding was, is that the invites were originated by
 20 Facebook and Facebook users.”). The messages came from Facebook’s servers and identify
 21 Facebook as the party who sent the email. Vachani Decl. at ¶ 18. The return address is Facebook’s
 22 address. *Id.* This is true for all 60,627 emails referred to by Facebook in its motion. Facebook
 23 determines the address that appears in the “From:” field. *Id.* Facebook also adds the closing
 24 signature from “The Facebook Team.” *Id.* Neither Power nor its users have any control over these
 25 elements of the email message. *Id.* All of the content in these email messages that Facebook
 26 alleges to be misleading and false was written and appended to the message by Facebook. *Id.*

1 Facebook appends that very same text to every email communication it sends after an event is
2 created. *Id.*

3 “The specific email referenced in Facebook’s complaint was generated by Facebook as a
4 result of a Facebook user named ‘Nik’ creating an event and selecting the friends to invite.” *Id.* at
5 ¶ 19. “It was Nik, not Power, that logged on to Facebook and created the event.” *Id.* “It was Nik,
6 not Power, that chose the friends he wished to invite.” *Id.* “Nik could only send the invitation to
7 other Facebook members who had agreed to ‘friend’ Nik, and thus had expressly agreed to receive
8 communications from Nik.” *Id.* “Facebook then sent an email to those friends on Nik’s behalf.”
9 *Id.* “Power did not initiate this message. Power did not select the recipients to whom it was sent.
10 And Power had no control over the content of the message or the header information. Only
11 Facebook did.” *Id.* Power did not transmit any email message to any Facebook account. *Id.* Nor
12 did Power make available any utility that would enable a user to transmit such messages. *Id.*

13 The deposition testimony of Facebook’s in-house counsel Craig Clark confirms the emails
14 were sent by Facebook and could not have been sent by Power:

15 Q: All right. So let me focus in on just the “from” line. Okay?
16 The one-and-only party that has any control over the content
of that line is Facebook itself; isn’t that true?

17 MR. CHATTERJEE: Speculation.

18 THE WITNESS: As I said, I’m not sure. I believe so, but I’m not
19 sure.

20 MR. BURSOR: Q. If Power wanted to change that line just to say
“From: Power,” they have no ability to do that; isn’t that true?

21 MR. CHATTERJEE: Speculation.

22 THE WITNESS: I don’t believe anybody would draft this. This
23 would be an automated part of the email creation that would
occur when somebody initiated the transmission of a
message. Right. So, I mean, there’s nobody sitting there
24 typing the “from” line.

25 ...

26 Q: That “from” line was automatically generated by Facebook’s
27 computers; right?

1 THE WITNESS: *Automatically generated by Facebook's*
2 *computers or their systems*, based on a prompt from
3 somebody outside. Right. Could be a user. Could be
4 whoever – whoever's creating the event.

5 Clark Dep. at 68:10-69:25, Fisher Decl. Exh. A (emphasis added).

6 Q: And then do you see in the body of the message it says "Nik
7 invited you"?

8 A: Mm-hmm, yes.

9 Q: Who's Nik?

10 A: I don't know.

11 Q: Did Nik initiate this message?

12 MR. CHATTERJEE: Speculation.

13 A: I don't know who Nik is, so I don't know if Nik initiated this
14 message.

15 *Id.* at 74:16-75:6.

16 Q: You see at the bottom of the page where it says "Thanks, The
17 Facebook Team"?

18 A: Mm-hmm.

19 Q: Yes?

20 A: Yes.

21 Q: Who wrote that?

22 MR. CHATTERJEE: Speculation.

23 THE WITNESS: I don't know.

24 MR. BURSOR: Didn't Facebook itself write that?

25 MR. CHATTERJEE: Same objections.

26 THE WITNESS: I don't know.

27 MR. BURSOR: Q. Isn't it true that Facebook appends that very
28 same text to every e-mail communication it sends after an
event is created?

MR. CHATTERJEE: Same objection. Speculation.

1 THE WITNESS: I don't know.

2 *Id.* at 87:12-88:4; *see also* Vachani Decl. ¶ 18 (“Facebook appends that very same text to every
3 email communication it sends after an event is created.”).

4 Q: So you see where it says “Nik invited you to the event”? See
5 that?

6 ...

7 Q: Can you focus in on that?

8 A: I can focus in on that, yes.

9 Q: Who wrote that?

10 MR. CHATTERJEE: Speculation.

11 THE WITNESS: I don't recall – or I don't know.

12 MR. BURSOR: Q. Who would know the answer to that?

13 A: Again, I believe the header information, as with other
14 elements of this message, would have been ***auto-generated***.
15 So as far as “write this,” I don't know [who] would write this.

16 Q: It would have been auto-generated by whom?

17 MR. CHATTERJEE: Vague.

18 THE WITNESS: By the system that was called to send out the
19 invitation.

20 MR. BURSOR: Q. What system is that?

21 A: ***That would probably be Facebook's system.***

22 Clark Dep. at 98:18-99:25, Fisher Decl. Exh. A (emphasis added); *see also id.* at 101:7-102:20
23 (describing the event-creation process).

24 Power did not initiate those emails. The CAN-SPAM Act defines the term “initiate” as
25 meaning “to originate or transmit [a commercial electronic mail message] or to procure the
26 origination or transmission of such message.” 15 U.S.C. § 7702(a)(9). In light of the evidence
27 above, there can be no question that Power did not initiate any of the 60,627 messages at issue in
this case. Facebook, not Power, originated and transmitted those messages. Power had no

1 capability to send those messages and had no knowledge which Facebook users created the events
 2 that led to the dissemination of the messages at issue in this case.

3 **B. Power Did Not Procure Anyone To Send The Email Messages**

4 Knowing that defendants could not possibly have sent the email messages, Facebook
 5 asserts a new theory in its summary judgment motion, claiming for the first time that Power
 6 “procured” others to send the messages. Facebook’s Motion at 12-14 (“Additionally, Defendants
 7 are liable for initiation for messages because of the monetary incentive they offered their users to
 8 recruit Facebook users.”). Facebook asserts that defendants are liable under the “procurement”
 9 theory because they offered \$100 to any Facebook user who successful invited 100 other Facebook
 10 users to sign up for Power.com. Facebook’s Motion at 12-13.

11 Facebook’s “procurement” theory is dead on arrival, however. That argument directly
 12 contradicts Facebook’s prior contention that Power, not Facebook or its users, sent the email
 13 messages. *See id.* at 12 (“Defendants initiated the transmission of commercial electronic messages
 14 to Facebook users in violation of the CAN-SPAM Act.”). As shown above, Facebook sent the
 15 messages, not Power. No one else but Facebook could possibly have transmitted the messages, and
 16 there is no evidence that Power gave any consideration to Facebook to procure transmission of the
 17 messages. Moreover, Facebook users did nothing other than create events and invite their friends
 18 to join Power. The emails at issue were sent by Facebook.

19 **C. The Email Messages Did Not Contain Materially False Or
 20 Misleading Headers**

21 Facebook argues that the email messages at issue “inserted misleading information
 22 regarding who initiated the transmission of the messages.” Facebook’s Motion at 15. Once again,
 23 Facebook is wrong. Section 7704(a)(1) of the CAN-SPAM Act prohibits commercial electronic
 24 mail messages with “header information that is materially false or materially misleading.” There
 25 was no violation of this section because the header information on the email was accurate and
 26 showed that Facebook had sent the messages. Vachani Decl. ¶ 18 (“The messages came from
 27 Facebook’s servers and identify Facebook as the party who sent the email. The return address is

1 Facebook's address. This is true for all 60,627 emails referred to by Facebook in its motion.
 2 Facebook determines the address that appears in the 'From:' field."). The "from" line and other
 3 contents of the email were "automatically generated by Facebook's computers" and were also
 4 accurate and not misleading. *See* Clark Dep. at 68:10-69:25, Fisher Decl. Exh. A ("That 'from'
 5 line was automatically generated by Facebook's computers. . . ."); *id.* at 87:12-88:4 ("Thanks, The
 6 Facebook Team' is appended to the email by Facebook itself"); Vachani Decl. ¶ 18 ("Facebook
 7 appends that very same text to every e-mail communication it sends after an event is created.").

8 Furthermore, even if those aspects of the messages were misleading in any way – and there
 9 is no evidence they were – "Power had no control over them." Vachani Decl. ¶ 20. "They were
 10 auto-generated by Facebook and Power could not have changed them if it wanted to." *Id.*; *see also*
 11 Clark Dep. at 68:10-69:25, Fisher Decl. Exh. A ("Q: . . . The one-and-only party that has any
 12 control over the content of that line is Facebook itself; isn't that true? A: . . . I believe so. . . .")
 13 (objection omitted). Thus, Facebook itself, and not Power, was the "but-for" cause, proximate
 14 cause, and superseding intervening cause of any misleading header information or other content.
 15 *See, e.g., Neely v. St. Paul Fire and Marine Insur. Co.,* 584 F.2d 341, 345-46 (9th Cir. 1978).

16 Facebook has also failed to offer any evidence that anyone was misled at all. Facebook was
 17 unable to identify anyone who was misled by the events described in the complaint and was unable
 18 to produce any documents evidencing anyone being misled. *See* Fisher Decl. Exhs. C and D
 19 (Facebook's responses to Power's document requests and interrogatories); Clark Dep. at 58:5-7,
 20 Fisher Decl. Exh. A ("Q: Can you tell me the name of anyone that was misled by this message? A:
 21 I can't."). Since no one was misled, no one complained:

22 Q: Have you ever seen a document concerning a Facebook user
 23 complaining about something that Power did on Facebook?

24 A: I don't believe so.

25 Clark Dep. at 51:18-21, Fisher Decl. Exh. A.

26 Q: You see [document request] 3 asks for any complaints
 27 Facebook users made as a result of the events described in
 Facebook's First Amended Complaint? You see that?

1 A: I see that.

2 Q: But you've never seen any documents like that; right?

3 MR. CHATTERJEE: Overly broad. Vague.

4 THE WITNESS: Again, there are documents I've seen that may be
5 responsive to this category. If you're asking if I've seen any
specific complaints about Power.com, I have not.

6 Q: Have you seen general complaints about Power.com?

7 A: No.

8 Q: All right. So you haven't seen any specific complaints and
9 you haven't seen any general complaints. What kind of
complaints have you seen?

10 A: I've not seen any complaints regarding Power.com based on
11 my preparation for this deposition or otherwise.

12 *Id.* at 121:6-25.

13 Mr. Vachani's testimony is in accord with Mr. Clark's. Mr. Vachani states that, "Like
14 Facebook, Power also has not received a single complaint from a Facebook user about any of the
15 events described in Facebook's complaint. No one complained to Power about the email
16 referenced in ¶ 92 of Facebook's complaint. Nor has anyone complained to Power about any of
17 our activities related to Facebook. Nor has anyone claimed to have been misled by anything we
18 did." Vachani Decl. ¶ 21.

19 There is a simple explanation why nobody was misled: Facebook sends similar email
20 notifications every hour of every day. By default, every time a Facebook user is invited to an
21 event, he or she receives an email notification. Facebook does not contend that any of its other
22 email notifications have misleading headers. Facebook does not contend that any of its 800 million
23 active users³ violate the CAN-SPAM Act when they create events. Here, Facebook now contends
24 that its email notifications are misleading when Power users create events. This is arbitrary.

25
26 ³ "People on Facebook: More than 800 million active users. More than 50% of our active users log on to Facebook in
27 any given day." Statistics, <http://www.facebook.com/press/info.php?statistics> (last accessed Nov. 30, 2011).

1 **D. Facebook Was Not “Adversely Affected By” The Email Messages**

2 Facebook argues that it was “adversely affected” by the email messages and seeks to
 3 recover more than \$18 million in statutory damages. Prior to filing its summary judgment motion,
 4 Facebook was unable to produce any document evidencing any loss to, or expenditure by,
 5 Facebook. *See Fisher Decl. Exhs. C and D.* Mr. Clark then admitted that Facebook has no
 6 evidence that it suffered any damage or loss:

7 Q: Can you identify anything that Power did that caused
 8 Facebook to lose money?

9 A: Same answer.

10 Q: You can’t answer?

11 A: I can’t answer that.

12 Clark Dep. at 116:14-18, Fisher Decl. Exh. A.

13 Q: Are you aware of any document concerning any injury that
 14 Facebook suffered as a result of the events described in the
 15 First Amended Complaint? Just the existence of a document.

16 A: I don’t know.

17 Q: As you sit here today, you couldn’t identify any document
 18 that would relate to that?

19 A: No, I don’t believe I can.

20 *Id.* at 117:18-25.

21 Despite its discovery responses and Mr. Clark’s deposition testimony, Facebook now
 22 claims significant adverse effects including time spent by its engineers and lawyers as well as
 23 damage to Facebook’s reputation and goodwill. Facebook’s Motion at 11. None of these “harms”
 24 are redressable under the CAN-SPAM Act. The Act does not list specific examples of harm that
 25 satisfy the “adversely affected” requirement. *Gordon*, 575 F.3d at 1053. “At minimum, however,
 26 the harm must be both *real and of the type experienced by ISPs.*” *Id.* (emphasis added) (affirming
 27 summary judgment dismissal of CAN-SPAM claims based on plaintiff’s lack of standing for
 28 failure to show an adverse effect from the alleged statutory violations). It must go beyond

1 “ordinary inconveniences” or “the mere annoyance of spam and greater than the negligible burdens
 2 typically borne” by an ISP in the “ordinary course of business.” *Id.* at 1054. Thus, the harms
 3 redressable under CAN-SPAM should reflect those types of harms “uniquely encountered by” ISPs
 4 including “network crashes, higher bandwidth utilization, and increased costs for hardware and
 5 software upgrades, network expansion and additional personnel.” *Id.* at 1054. For example,
 6 “evidence of some combination of operational or technical impairments and related financial costs
 7 attributable to unwanted commercial e-mail would suffice.” *Id.* However, the ordinary costs and
 8 burdens associated with operating an Internet access service do not constitute harm upon which a
 9 plaintiff can rest its claim. *See id.*

10 The supposed “harms” identified by Facebook do not meet this standard and clearly fall
 11 with the category of the “negligible burdens typically borne by an [ISP] in the ordinary course of
 12 business. Facebook did not submit evidence demonstrating network crashes or other harm relating
 13 to bandwidth utilization, hardware, network integrity or overhead costs. *See Gordon*, 575 F.3d at
 14 1055-56. All of the “harms” identified by Facebook’s security manager Ryan McGeehan are
 15 vague and lacking in any sort of specificity. Mr. McGeehan identifies no unusual or extraordinary
 16 cost that Facebook incurred. *See ASIS Internet Servs. v. Azoogle.com, Inc.*, 357 Fed.Appx. 112,
 17 113-114 (9th Cir. 2009) (holding ISP was not adversely affected by CAN-SPAM violations and
 18 lacked standing to sue where ISP argued harm based on employee time devoted to spam issues). In
 19 fact, everything described by Mr. McGeehan sounds like the sort of thing that Facebook deals with
 20 all the time. [REDACTED]

21 [REDACTED]
 22 [REDACTED] Facebook
 23 also attempts to claim its legal bills as part of its supposed “harm.” Facebook fails to identify any
 24 authority supporting the recovery of legal bills under such circumstances or how its legal costs
 25 associated with its dispute with Power are recoverable under the Act.

1 **E. Trebling of Damages Is Inappropriate**

2 Facebook argues trebling of damages is warranted because Power willfully and knowingly
 3 violated the CAN-SPAM Act when it “initiated at least 60,627 electronic mail messages.”
 4 Facebook’s Motion at 16. Facebook does not cite any case in which a court has ever awarded
 5 treble damages under the Act. Moreover, as demonstrated above, the messages were sent by
 6 Facebook through its own mail servers, have Facebook listed as the return address, and correctly
 7 identify Facebook as the sender. Vachani Decl. at ¶ 18, 20.

8 Facebook then contends that Power “destroyed key evidence about the PowerScript
 9 operation.” Facebook’s Motion at 16. That is not true. Power did not destroy any evidence.
 10 When Power.com shut down in April 2011, Power preserved its files by transferring them to an
 11 online backup. Power’s Supplemental Responses to Facebook’s Interrogatories No. 21, Fisher
 12 Decl. Exh. F. Nearly every file was preserved, but one database file was over 100 GB, which was
 13 too large to feasibly be transferred. *Id.* This file did not contain critical user data, such as profiles,
 14 personal information, settings, or passwords. *Id.* Instead, it logged the activities of Power’s
 15 servers. *Id.* For this reason, Power necessarily omitted this file from its backup. *Id.*

16 Facebook finally argues that Power “harvested” the login “credentials of affected users to
 17 gain access to all their friends’ contact details and to send unsolicited promotional messages to
 18 those contacts.” Facebook’s Motion at 17. That is also inaccurate. Power’s users chose to enter
 19 their own valid usernames and passwords to use Power’s browser. Vachani Decl. at ¶ 22 (“Power
 20 merely offered users a different and potentially superior browser through which they could access
 21 their Facebook accounts to copy, update, and/or port their own ‘User Content.’ And users did so
 22 by entering their own valid usernames and passwords, which Power never copied or stored for any
 23 purpose.”). Moreover, users exercised control over the event creation process. *Id.* at ¶ 6-8. Users
 24 were given the option of creating an event, and they had numerous opportunities to decline. *Id.*
 25 Facebook may be dissatisfied that some users accessed its website through Power’s browser, but
 26 Power did not harvest login data for the purpose of sending unsolicited commercial messages.

1 **VI. CONCLUSION**

2 Facebook has completely failed to satisfy its burden of providing factual evidence in
3 support of every element of its claim under the CAN-SPAM Act. In fact, Facebook has failed to
4 show that Power initiated the email messages at issue, that the messages contained any false or
5 misleading information, or that Facebook was “adversely affected” by anything Power did. The
6 Court should deny Facebook’s motion for summary judgment.

7 Dated: December 2, 2011

8 BURSOR & FISHER, P.A.

9 By: _____/s/
10 L. Timothy Fisher

11 BURSOR & FISHER, P.A.
12 L. Timothy Fisher (State Bar No. 191626)
13 Sarah N. Westcot (State Bar No. 264916)
14 1990 North California Blvd., Suite 940
15 Walnut Creek, CA 94596
16 Telephone: (925) 300-4455
17 Facsimile: (925) 407-2700
18 E-Mail: ltfisher@bursor.com
19 swestcot@bursor.com

20 BURSOR & FISHER, P.A.
21 Scott A. Bursor (State Bar No. 276006)
22 369 Lexington Avenue, 10th Floor
23 New York, NY 10017
24 Telephone: (212) 989-9113
25 Facsimile: (212) 989-9163
26 E-Mail: scott@bursor.com

27 BRAMSON, PLUTZIK, MAHLER &
28 BIRKHAEUSER, LLP
29 Alan R. Plutzik (State Bar No. 77785)
30 2125 Oak Grove Road, Suite 120
31 Walnut Creek, CA 94598
32 Telephone: (925) 945-0200
33 Facsimile: (925) 945-8792
34 E-Mail: aplutzik@bramsonplutzik.com

35 Attorneys for Defendants Power
36 Ventures, Inc. and Steve Vachani